

Autowork Online

Data Conversions



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What systems can Data be converted from?

This is the list of systems we have successfully converted data from in the past. It does not guarantee we will always be able to convert from these systems:

- API Soft
- AutoMax
- Autowork CD
- Aztec Garage Master
- Concept 2000
- Concept 2000 Ultra / NAS
- Garage Master
- GDS Workshop Manager
- Gemini IGIS
- Kis Pro
- GarageBase Pro
- Garage Assistant 3*
- GS 1Stop*
- Sage (customers only)
- Dragon 2000* (Customers and vehicles only)
- Ginger Cat

**These require the customer to contact the software supplier and request that they export their data to csv files to be sent to MAM as the data files are encrypted. This a legal right, but the supplier might charge an administration fee.*

We may also be able to convert data from any other proprietary or encrypted system if you or your software vendor can export the data a suitable format. Additional charges may apply.

What is converted?

We aim to convert customer records, vehicle records (including mot and service due dates) and work history. Results will be affected by the quality and integrity of data in the original system and differences in architecture which could lead to some rounding discrepancies and field truncations. These issues do not generally affect the overall value of the conversion.

We do not generally include parts/stock information in the conversion and recommend that the user takes the opportunity to clean up their part / price data and make use of the user import routines to load only the relevant and up to date information they actually require. User documentation on this is provided within the application.

What happens?

To avoid gaps in or duplication of data, data from the old system should be sent for conversion immediately AFTER going live on AWOL. The customer should contact support to discuss what data files are needed from the old system and how to send them. We will also need some printed copies of recent documents to check the conversion. The data will be converted and backfilled into the AWOL system, usually within 10 working days. During this period the customer would use their previous system for reference and ensure that customer account numbers are maintained to avoid duplication.

Important Notes

We recommend that the old system is kept for reference as it may contain information that does not get converted but may be required at a later date. It is the customer's responsibility to ensure they keep copies of all records financial or otherwise to meet any legal or regulatory obligations. AWOL Data conversions are intended for reference only and not to meet any such legal requirements or for VAT Invoice reprints.

It is also important that the customer checks the data following conversion and notifies us as early as possible of any issues so they can be investigated and where possible rectified.